

## NOIOAEO

Time – 2 hrs 30 mins

Full Marks -75

All questions are compulsory.  
Figure to the right indicate marks

- Q 1.** Define OB. Explain characteristics and goals of OB with examples. [15]
- Or**
- Q1.** Define motivation. Describe Maslow's need theory and compare it with ERG theory. [15]
- Q 2. a.** Briefly explain the human resource approach and the contingency approach to study OB. [7]
- b.** Briefly describe the different types of group in organisation. [8]
- or**
- Q 2. a.** Explain difference factors that affect working of organisation. [7]
- b.** Write a note on problem solving team and quality circle team. [8]
- Q 3. a.** Elaborate the nature of autocratic, participative and free –rein leader . [7]
- b.** Why do people join groups? Explain. [8]
- or**
- Q 3. a.** What are different types of organizational culture? [7]
- b.** Write a note on empowerment. [8]
- Q 4.** Define stress. Elaborate at length the different sources of stress. [15]
- or**
- Q 4.** What is organizational structure? Elaborate the different elements of organizational structure. [15]
- Q 5.** Write short notes on **any three** [15]
- a. Brain Storming
  - b. Peer appraisal
  - c. Job enlargement and job enrichment
  - d. X and Y theory of motivation
  - e. 360 degree feedback